



In Business As in Life, You Don't Get What You Deserve, You Get What You Negotiate

By Chester L. Karrass

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- Sales Rank: #223552 in Books
- Published on: 1996-06
- Original language: English
- Number of items: 1
- Dimensions: 1.60" h x 6.50" w x 9.50" l,
- Binding: Hardcover
- 436 pages

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