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By J Satyanarayana

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The author, with years of practical experience in e-government implementation, gives a masterly analysis of e-government and its benefits, role of people, process and technology in e-government, public-private partnership models, e-government standards, and issues relating to security, digital divide, and cyber law.

The 9 Case Studies in the G2B, G2C and G2G segments considerably enhance the value of the book.

The theoretical aspects are ably illustrated with the help of diagrams, screenshots, tables and exhibits. All these features, together with the clear exposition of the principles and practice of e-government, should make this book a valuable guide and a cherished companion for all practitioners of e-government in the public sector as also in the IT industry. Besides, students of management would immeasurably benefit by reading this timely, well-balanced and well-researched study.

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