Intervention Resource Guide: 50 Performance Improvement Tools

From Brand: Pfeiffer

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Your performance improvement toolbox!

You want to be able to:
* Increase your awareness of various performance improvement options
* Propose an intervention or a series of interventions to eliminate a performance gap
* Select interventions systematically
* Learn how to implement interventions more effectively . . . and more!

Here's your toolbox. Interventions are the tools that you can use to effect changes in performance. While many other resources have identified the importance of interventions as performance tools, and some resources have even singled out select interventions that might be used to drive improvement at an organization, no other resource has offered you so many interventions.

* How would a 360-degree-feedback program improve your organization?
* How could you design communication, leadership, and mentoring programs?
* When should you improve your compensation systems and employee orientations?
* How could you maximize the effectiveness of job aids and on-the-job training?

This resource not only answers those questions--and many others--but also gives you the field-tested tools you need to produce measurable modifications in performance. You'll be able to solve a host of operational dilemmas!

Don't worry about how to face performance problems. Just grab your toolbox and go! The Intervention Resource Guide has the tools you've waited for.

First, these experienced editors tell you how to select and implement interventions. Then you get a huge array of fifty interventions designed by the

top practitioners in the field. In keeping with the central tenets of human performance technology, all of these interventions are designed to prompt measurable changes at your organization. You'll have an easier time justifying why you're doing what you're doing than ever before!You'll get what you need for:

* action learning
* competency modeling
* conflict management
* customer feedback
* diversity management
* electronic performance support systems (EPSS)
* performance appraisal
* strategic planning
* teaming . . . and much more!

All these resources are field-tested and formulated for fast implementation.Among the many leading contributors to this one-of-a-kind resource are:

* Jean Barbazette
* Dale M. Brethower
* Gloria Gery
* Roger Kaufman
* Danny Langdon
* Bob Nelson
* William J. Rothwell
* Edgar H. Schein
* Sivasailam "Thiagi" Thiagarajan
* Donald Tosti
* Kathleen Whiteside
* Ron Zemke . . . and many others!

You've heard about performance improvement and human performance technology. They have sounded promising. But you weren't fully sure what an intervention was, how to select one, or how to implement one. Now you know! Intervention Resource Guide is your performance improvement toolbox.

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Editorial Review

From the Inside Flap
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From the Back Cover
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About the Editors

Danny G. Langdon is the author of six books in the field of instructional and performance technology, has written chapters for ten other books, and has published many articles. He is a past international president of the International Society for Performance Improvement (ISPI) and has received three international awards from ISPI for innovative contributions to the field of performance technology.

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DANNY G. LANGDON is the author of six books in the field of instructional and performance technology, has written chapters for ten other books, and has published many articles. He is a past international president of the International Society for Performance Improvement (ISPI) and has received three international awards from ISPI for innovative contributions to the field of performance technology. KATHLEEN S. WHITESIDE has more than twenty-five years of experience in the field of training and performance improvement, including several years as corporate director of human resources for a large service organization. She is a past international president of ISPI and the author of several articles on human performance. MONICA M. MCKENNA is a senior consultant with Performance International as well as the principal consultant of her own performance improvement consulting firm.

Users Review

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Larry Parrish:

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Michael Espy:

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